

Accent Group Limited

South Customer Group Meeting



AGENDA

Date/Time: Friday 19th June 2026, 12:00pm to 13:30pm
Venue: Virtual, MS Teams

ITEM			TIME	DURATION	LEAD
1.	Welcome and Apologies	Information	12:00	5	Chair
2.	Update on Actions	Discussion	12:05	5	Chair
3.	National Customer Group Update	Information	12:10	5	Chair
4.	Repairs & Maintenance Performance Update (including first time fix, spot checks and surveyor inspections)	Discussion	12:15	45	Ricky Cronshey – Building Services Manager
5.	Community Engagement Events	Discussion	13:00	15	Paula Angold – Community Development Partner
6.	Focus for next quarter	Discussion and Decision	13:15	10	Chair
7.	Any other business	Discussion	13:25	5	Chair
8.	CLOSE		13:30		