

Frequently Asked Questions

Why is my social media being checked?

To ensure compliance with safeguarding and reputational standards. Checks are only used to identify possible risk indicators such as hate speech, harassment, discriminatory content, illegal activity or breaches of confidentiality.

What platforms are checked?

Only publicly accessible online content is reviewed. Typical platforms include, Facebook, X (Twitter), Instagram, TikTok, LinkedIn, Reddit, public blogs or forums.

Will you see private messages or private accounts?

No. We cannot and do not access private accounts, messages or restricted content.

What if someone tagged me in something I didn't post?

Tags are considered in context. We will never make a decision without allowing you to discuss any concerns raised.

How far back do the checks go?

We review publicly accessible content without a strict time limit, but we apply proportionality and relevance when assessing older posts.



Can I see the report?

Yes. You may request a copy of your social media check report and challenge anything you feel is inaccurate or out of context by following a specific process.

I don't use social media – is that a problem?

Not at all. It simply means there is nothing to review.