

Job Description

Job title:	System Test Analyst
Reports to:	Digital Development Manager
Responsible for:	No Direct line management responsibility

Role Overview

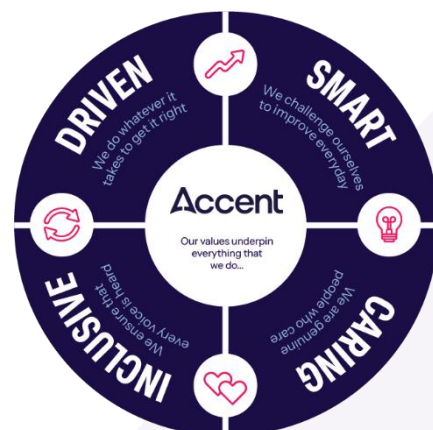
We make moments that matter by truly caring about our customers and ensuring they are at the heart of everything we do.

Like us, you are committed to exceptional customer service, and working hard to ensure our customers feel valued, heard, and supported. We deliver affordable homes and build better futures by actively listening to the needs and aspirations of our customers. We work to create communities where people feel safe, secure, and empowered. By fostering open communication, offering tailored services, and continually striving for excellence, we all aim to build lasting relationships that go beyond housing – enhancing lives and contributing to thriving, vibrant communities where everyone can feel good to be home.

As a Systems Test Analyst, you will play a critical role in supporting the design and modification of business systems, by facilitating, providing and using quality software testing methodologies, to ensure quality products, that are aligned with specification. You will work closely with Project Managers, Business Analysts, Developers and internal users, stakeholders, and third-party suppliers, ensuring that business systems are effectively tested via a combination of manual and automated tests.

Core Values Alignment

We live and breathe our values. We are Smart, Driven, Caring, and Inclusive. Our colleague and leader competency framework underpins this and helps provide focus and clarity around the behaviours and attributes that are expected at Accent. Our focus on value for money ensures that we continue to spend wisely, work productively and make the best use of our resources. This is all about how we do things: it's what we expect everyone to embrace and work towards in their roles.



Key Responsibilities and Duties

- Plan, design, and execute test cases based on business requirements, functional and non- functional requirements, and user stories
- Perform manual and automated testing to identify defects and ensure software quality before release.
- Collaborate with developers and business analysts to clarify requirements and validate test coverage.
- Log, track, and manage defects through their lifecycle, working with development teams to ensure timely resolution using Azure Devops
- Perform functional, regression, integration, performance and user acceptance testing (UAT) to verify system behaviour.
- Ensure test environments are correctly configured and maintained, liaising with the infrastructure and release team as needed.
- Continuously improve testing initiatives, identifying opportunities to enhance testing processes and frameworks.
- Produce detailed test reports and documentation from Azure Devops, ensuring transparency in test coverage and defect resolution.
- Assist in the creation of test automation scripts, where applicable, to improve efficiency and repeatability.
- Participate in Agile and Scrum ceremonies, contributing to sprint planning, stand-ups, and retrospectives.
- Stay up to date with industry best practices and emerging trends in software testing.

The must haves:

- Proven experience as a Software Tester or similar role, ideally in an Agile development environment.
- Ability to create detailed test plans, test cases, and test scripts to cover all aspects of software functionality
- Experience in identifying, documenting, and tracking software defects, and working with developers to resolve issues
- Experience in working with bug tracking and test management tools like Azure DevOps.
- Experience working in Agile development environments
- Understanding of SQL and relational databases for data testing and validation
- Strong attention to detail to catch even the smallest bugs that could affect software performance
- Ability to dissect complex systems and identify potential issues
- Experience working collaboratively with developers, business analysts, and stakeholders to understand requirements and ensure comprehensive test coverage
- Experience working in Agile development environments

- Strong verbal and written communication skills to effectively report test results and collaborate with team members

The added extras:

- Automated Testing experience with automated testing tools and frameworks such as Selenium, JUnit, or TestNG.
- Knowledge of CI/CD pipelines and tools, preferably Azure DevOps
- Familiarity with Microsoft-oriented development environments and tools.
- Understanding of the specific needs and challenges within the housing association sector.
- Experience in security testing to identify vulnerabilities and ensure software security

This role description highlights key responsibilities but is not exhaustive. Colleagues will agree on priorities with their Line Manager and are expected to work flexibly, supporting the team and working collaboratively across teams to deliver outstanding results for our customers. Working together as one team is our norm at Accent and reflects how we achieve success and meet the organisation's evolving needs.

We work flexibly and on an agile basis. We design our work around the customer with the focus being on ensuring we deliver the best possible service to our customers and to the best of our abilities. How and where you work will be agreed with your line manager to achieve the best outcome for both the organisation and for you, wherever possible.