

# AGENDA

## Independent Living Customer Group (ILG)



07 January  
2026



13.00pm  
to 14.30pm



Microsoft  
Teams

<b>Attendees</b>	<b>Customers:</b>
	<p>Angeline Cheetham Babs Trainer Chris Lynn (Vice Chair) David Ryder Gary Milner Lyn Nelson (Chair) Lynne Whalley Martin Elliott Michael Crook Pauline MacGregor Susan Sellers Victor Reid</p>
	<b>Accent Colleagues:</b>
<b>Apologies</b>	<p>Nick Apetroaie – Chief Executive Callie Lancaster - Customer Engagement Manager Kim Tinneney – Specialist Housing Manager Tanya Scott – Head of Specialist Housing</p>
	<p>Marie Strike (Customer) Lizzy Robinson – Specialist Housing Manager</p> <p>NOT CONFIRMED: Lynne Nicholson Marion Brooks Paul Smith</p>

<b>Item</b>	<b>Agenda</b>	<b>Purpose</b>	<b>Lead</b>	<b>Time allocated</b>	<b>Timings</b>
1.0	Welcome and Introductions	Information	Lyn Nelson (Chair)	10 mins	13:00 - 13:10
2.0	CEO Welcome	Information	Nick Apetroaie	10 mins	13:10 – 13:20
3.0	<u>Independent Living service update:</u> Tanya to give a brief update on priorities and performance.	Information	Tanya Scott	10 mins	13:20 - 13:30
4.0	<u>Scheme Managers update:</u> Kim to provide an overview of the roles and responsibilities of a Scheme Manager.	Information	Kim Tinneney	15 mins	13:30 -13:50
5.0	<u>Presentation</u> How the groups connect	Discussion	Chris Lyn / Tanya Scott	30 mins	13:50 - 14:20
6.0	<u>Any other business (AOB):</u> Next steps Agree meeting schedule for 2026/27.	Discussion	All	10 mins	14:20 - 14:30