



EXTERNAL DECORATIONS



[ACCENTGROUP.ORG/NEW-BOILER](https://www.accentgroup.org/new-boiler)

This leaflet tells you about the work that is going to be done to the external decorations of your home, and how it will affect you. The leaflet is for guidance only and depending on the type of property you live in, there may be some slight differences in the way the work is carried out.

Our staff and contractors always carry identification (ID) cards. You should always ask for ID before letting anyone in to your home.

Why is the work being done?

The external decorations of your home and communal areas are assessed every five years to ensure they are in a good state of repair and following a recent survey it has been decided that your external decorations need repairing and redecorating.

What work will be done?

External decoration work involves:

- Carrying out external repairs to joinery and rendering to make work possible before paint can be applied.
- Decorating external surfaces of your home.
- Decorating all internal communal areas and communal rooms in independent living schemes.

When will we carry out the work?

The Contractor will appoint a liaison officer and they will contact you in advance of the work commencing. They will discuss any necessary arrangements for access.

The Contractor will try to complete external work when the weather conditions are good usually spring summer and autumn. Internal works can be carried out through all seasons.

What choice will I have?

For painted external doors you will be given a choice of colours to pick from and the liaison officer will discuss any colour choices with you. If you have stained wooden doors they will be restored to their original condition.

What do I need to do before the work starts?

To ensure the contractor can access the work area you will need to remove any vehicles obstructing your driveway.

It is important that whilst the work is underway that children are kept away from work areas and that all pets are kept inside.

Try not to close any doors or windows until the paintwork is dry, the contractor will advise you of drying times.

If it has been necessary to erect scaffolding please keep away from it and report anyone accessing it who is not part of the contractor's team.

How will this work affect me?

Work will be undertaken between 8am and 9pm Monday to Friday

In some cases the Contractor may need to assemble a scaffold. They will ensure the scaffold is in place for as little time as possible, is safe and presents no obstruction or risk.

The Contractor will aim to complete all work on time but should this not be possible for any reason they will advise you of any changes to the start or completion date of the works.

GET IN TOUCH...

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