



Your home is soon to have a...

NEW BATHROOM



[ACCENTGROUP.ORG/NEW-BATHROOM](https://www.accentgroup.org/new-bathroom)

This leaflet tells you about the work that is going to be done in your home, and how it will affect you. The leaflet is for guidance only and depending on the type of property you live in, there may be some slight differences in the way the work is carried out.

Our staff and contractors always carry identification (ID) cards. You should always ask for ID before letting anyone into your home.

Why is the work being done?

Your bathroom is due to be replaced in line with our Planned Maintenance Programme.

What work will be done?

- The bath, toilet and wash-basin will be removed and replaced with a new white suite.
- The floor covering will be replaced with new safety flooring.
- If you have a second toilet in your home this will be replaced as part of this work.
- The new bath, toilet and wash-basin will normally be fitted in the same place as the old ones.
- Where possible we will install an over bath shower, provide wall tiling to the shower area and add a shower curtain.
- Where possible, we will fit an extractor fan to help reduce condensation. This will run at a low speed all the time to provide background ventilation.
- We may upgrade the electric consumer unit if required.

What choices will I have?

The new bathroom suite will be white and we will offer you a choice of colours for the wall tiles, paint for the walls and for the floor covering.

If you have a disability or other special needs we can arrange for an assessment to be done so that this can be taken into account.

If you have had an assessment by an Occupational Therapist recommending that you need a level access shower rather than a standard bathroom, we may be able to do this work at the same time as other improvement works. The Occupational Therapist will agree a design with you and we will arrange for the level access shower to be fitted in line with this. You will still have the same choices of wall tiles, flooring and paint colour.

When will the work be done?

You will be contacted by our Contractor when the work is due to start. Our Contractor will employ a Liaison Officer who will be your main point of contact for any general 'on site' queries.

How long will the work take?

It normally takes seven to ten working days to fit a new bathroom. The bathroom suite will be fitted over three to four days, followed by plastering, wall tiling and painting.

If you are having a level access shower installed it can take up to 10 working days. When the work is finished, our Contractor and Contract Surveyor will need access to your home to inspect the work.

What do I need to do before the work starts?

The Liaison Officer will call at your home before the work starts, to tell you what you need to do.

This may include:

- Removing all your toiletries and belongings from the bathroom.
- Lifting and removing your existing floor covering.
- Removing toilet roll holders, mirrors, cabinets or other furnishings.

If you have any special needs which make it difficult for you to lift or move large items, our Contractor may agree to move furniture or flooring for you. They will not be able to accept any liability for damage to your belongings and may ask you to sign a form to say you agree to this.

If you have fitted your own shower in the old bathroom it may be kept in,

as long as it is in good condition and meets current standards.

How will this work affect me?

The main disruption will be in your bathroom. If you live in a house with an upstairs bathroom, access to the staircase may be restricted.

There will be some noise and contractors will need to be in and out of your home.

You will not be able to use your bathroom during the working day. You will be without water for a few hours while the plumbing work is done and there will be times when you will not have access to the toilet.

Additionally, there will be times when you will be without power whilst this work is being done. As most heating systems have electrical controls you may also be without heating for a short time.

You will not be left without power, water or a toilet overnight, but you may have limited access to your bathroom.

Our Contractor will treat you and your home with respect. They will clean up any mess and pack away equipment at the end of each day.

When the work is completed you will be shown how to use any new equipment and left with the relevant instruction manuals.

GET IN TOUCH...

Accent Housing, Charlestown House
Acorn Park Industrial Estate, Charlestown
ShIPLEY, West Yorkshire, BD17 7SW

Tel: 0345 678 0555

Email: customerservices@accentgroup.org

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